

ArcGIS Explorer Product Life Cycle Support Status

The Product Life Cycle Support Policy is designed to help communicate to Esri users the technical support resources available during a product's life span and to provide advanced notification of planned changes to available support options.

ArcGIS Explorer:

While ArcGIS Explorer Desktop is released independent of major ArcGIS Software releases, it is strongly encouraged to always use the latest version available.

Technical Support:

ArcGIS Explorer is acquired as a free download independent of other ArcGIS products. However, Esri customers who are current on their maintenance for either ArcGIS Desktop (any license level) or ArcGIS Server (any license level) can receive limited technical support for ArcGIS Explorer.