

## RouteMAP IMS Product Life Cycle Support Status

The Product Life Cycle Support Policy is designed to help communicate to ESRI users the technical support resources available during a product's life span and to provide advanced notification of planned changes to available support options. Read more about this in our [Product Life Cycle Support Policy](#)

### Notes:

- Once a new version of RouteMAP IMS is released, the prior version is retired.
- All patches and hot fixes available for a particular version have the same support status as the version they address.
- Dates listed in a support column provide the date on which the product entered that support level.

Version	Release Date	General Availability	Extended Support	Mature Support	Retired	Notes
5.0	Oct 2008				X March 2010	<b>This product is neither orderable nor quotable effective immediately. Support for existing customers will be offered until December 31, 2010.</b>
4.0	April 2007				X	This is a retired version
3.0	August 2005				X	This is a retired version
2.5	Dec 2002				X	This is a retired version
2.0	Nov 2000				X	This is a retired version
1.0	Nov 1999				X	This is a retired version