

Job Tracking for ArcGIS (JTX) Product Life Cycle Support Status

The Product Life Cycle Support Policy is designed to help communicate to ESRI users the technical support resources available during a product's life span and to provide advanced notification of planned changes to available support options. Read more about this in our [Product Life Cycle Support Policy](#).

Job Tracking for ArcGIS (JTX) is a workflow management application designed to improve the efficiency of any multi-user GIS project.

Notes:

- All patches and hot fixes available for a particular version have the same support status as the version they address.
- Dates listed in a support column provide the date on which the product entered that support level.

Version	Release Date	General Availability	Extended Support	Mature Support	Retired	Notes
9.3.1	May-09	x				
9.3	Jul-08	x				
3.0.1	Jan-07		x Oct 2008			
3	Dec-05			x Oct 2008		
2.1	Dec-04				x June 2009	
2	Apr-03				x Jun 2007	