

ArcWeb Services Solutions - Product Life Cycle Support Status

The Product Life Cycle Support Policy is designed to help communicate to ESRI users the technical support resources available during a product's life span and to provide advanced notification of planned changes to available support options. Read more about this in our [Product Life Cycle Support Policy](#)

Notes:

- The ArcWeb Services Solutions are complete stand-alone applications geared to meet the needs of a specific audience. These include ArcWeb Explorer, Business Analyst Online, Address Manager, MapStudio and ArcWeb Toolbar.
- All patches and hot fixes available for a particular version have the same support status as the version they address.
- Dates listed in a support column provide the date on which the product entered that support level.

Version	Release Date	General Availability	Extended Support	Mature Support	Retired	Notes
ArcWeb Explorer V2006	July 2006	X				
Business Analyst Online V2006	Nov 2005	X				
Address Manager V2006	Nov 2005	X				
MapStudio 3.1	June 2005	X				
MapShop 3.1	Jan 2005				X	6/15/05 - MapShop renamed as MapStudio.
MapShop 3.0	Sept 2003				X	This is a retired version.
MapShop 2.0	Feb 2003				X	This is a retired version.
ArcWeb Toolbar for ArcGIS 1.1	June 2004			X		11/06 - This product is no longer available as a separate product or upgrade. It has been integrated with ArcGIS 9.2.
ArcWeb Toolbar for ArcGIS 1.0	July 2003				X	This is a retired version.